

CORONA RIVERA

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See links to samples at: coronasdomain.net

Design/develop an Intranet. Develop hypertext, interactive and multimedia presentations. Work with like-minded professionals in a growing environment

Professional Summary

- Provided excellent Customer Service throughout all roles
- Certified Dreamweaver MX Developer
- Provided technical support for both Dreamweaver and Fireworks from versions 2 to MX
- Expert in design implementation
- Experienced in writing, coding, graphic editing, prose editing, technical review
- Insatiable curiosity, self-motivated, project driven

Professional Experience

John Muir Health Systems January 2007-Present

johnmuirhealth.com

- Developed in Oracle Portal environment
- Design department sites; from interview/conception to complete department site
- Used Fireworks to design and develop banners, navigation and profile "cards"

Controltec, Inc. March-September 2006

controltec.com

- Develop contextual HTML Help Files
- Document use of software
- Critique software
- Onsite training

BANANAS, Inc. March 2005-March 2006

bananasinc.org

- Client-side administration of database for eight childcare agencies
- Managing integration of additional 34 agencies
- Generated reports
- Trained agents
- Set procedures
- Critiqued software

Kagi Online Store January-July 2005

kagi.com

- Designed templates for client options to be compiled with CSS and XSL technologies

Ellen Robinson, Jazz Vocalist February 2005-Present

ellenrobinson.com

- Developed/designed site
- Built Flash music sampler

!Snap! Shots July 2004-Present

tnt-gibson.com

- Designed and developed site; in progress
- Created database for photos

Personal Projects December 2002-Present

geocities.com/coraspdr/

- Wrote instructions and tips
- Created instructional site

SBC (*Sub-contracted Sono Group*) January-October 2004

SBC.com – sonogroup.com

- Created Flash *Show-me* tutorial for CMS software using RoboDemo

Supported three Project Managers in tracking milestones, generated work requests, change requests and reports

Managed document archive

The Computer Clubhouse September 2002-August 2003

www.research.ibm.com/journal/sj/353/sectionb/resnick.html

Mentor, coach and provide tutorials in use of various software to teenagers

Wells Fargo Bank (*Sub-contracted by Niteo Partners, Inc.*) March-June 2003

wellsfargo.com – niteo.com

Migrated 4,000 page site from HTML to XML and into new design templates

Macromedia, Inc. May 2000-October 2002

adobe.com/support/

Provided technical support for web authoring software, Dreamweaver and Fireworks

Answered calls and emails, providing technical support, trouble shooting and design tips to end-users

Wrote technical articles (Macromedia TechNotes®)

Performed technical review

Peach Pit Press June 2002

peachpit.com

Performed technical review for *Macromedia Dreamweaver MX Training from the Source*

Chapters 9-17, Pub. Macromedia Press

San City Productions November 2000, January 1998, July 1997

fmsystems.com

Web maintenance

Documentum's Relevance Group August-December 1998

software.emc.com

Wrote 55 page User Help for new software

Converted 55 page User Help manual for new product into web-based online help

Computer Languages

HTML/DHTML

XHTML

JavaScript

ActionScript

CSS

Tools

Captivate

Contribute

Dreamweaver

CourseBuilder

Flash

Authorware

Fireworks

MS HTML Help Workshop

Photoshop

PageMaker

Acrobat Exchange

FrameMaker

MS Project

FileNet

Microsoft Office

Credentials & Education

HTML Writers Guild

Project Management

Design

Certified Macromedia

Dreamweaver MX Developer

Fast Track to Macromedia

Flash MX

ActionScript Salon

Macromedia Technical Support

Team:

Dreamweaver, Fireworks,

Contribute

Webster Institute of Technical

Skills

New College of California

BA, Humanities

Affiliations

VP Communications, Mt. Diablo, American Society for Training & Development (ASTD)

Society for Technical Communication (STC), Berkeley Chapter

The eLearning Guild, Cyberspace

International Webmasters Assoc. – HTML Writers Guild, Cyber-Space

Webgrrls, San Francisco, Silicon Valley